



### **What is HTC Digital Cable On Demand?**

HTC Digital Cable On Demand allows you to enjoy thousands of shows and movies whenever you want – many are FREE. You get instant access to some of your favorite cable shows, kids programming, music, sports, movies, and more. You can also play, pause, rewind, and fast-forward most shows from the On Demand menu anytime, without a VCR or DVD player.

### **What do I get with HTC Digital Cable On Demand?**

With HTC Digital Cable On Demand you get a library of hundreds of On Demand movies and shows from networks\* like Cartoon Network, Food Network, HGTV, History, Travel Channel, Exercise TV and more. Many of these movies and shows are FREE. You also get the convenience of new-release movies right on your TV and ready to start anytime you want. You can also watch them as often as you like within 24 hours of the initial purchase.

\*Subscription to associate channel required to view On Demand programming from that channel.

### **Do I get my premium services On Demand with my subscription to HBO, Showtime, Starz, or Cinemax?**

Yes. HTC On Demand offers you the convenience of watching your premium channel movies anytime you want at no additional charge. Many premium channels also offer hit series and other programs On Demand if you missed the original premiere or you want to catch up on past episodes.

### **How do I access HTC Digital Cable On Demand?**

You may simply go to Channel 1, where you will be directed to the HTC Digital Cable On Demand main menu. You may also access HTC Digital Cable On Demand through the main menu by pressing the On Demand button or by pressing the VOD button on your remote.

### **Does it cost anything to go into HTC Digital Cable On Demand?**

No. Accessing and browsing the On Demand menu is included at no additional charge with your HTC Digital Cable set-top box subscription. HTC Digital Cable On Demand includes hundreds of movies and shows – many are FREE. New release movies, adult programs, special events and other shows may carry fees, please check your on screen guide before ordering. Any programs that carry a fee will have a confirmation screen before they begin confirming your order. HTC Digital Cable On Demand services are not available in all areas.

### **How do I know if there will be a charge for a HTC Digital Cable On Demand program?**

The program fee will appear on screen, and you will always receive an order confirmation box before the start of any program that carries a fee, asking you to confirm your purchase.

### **Will I be billed for HTC Digital Cable On Demand programs that carry a fee?**

Yes. If you rent a HTC Digital Cable On Demand program for a fee, the purchases will be added to your monthly HTC bill, and the program title will be listed for your reference. Free content will not be shown on your monthly bill.

**Are new shows added often to HTC Digital Cable On Demand?**

Yes. New shows are added often, so you can check back to the menu frequently and see what's new.

**Can I stop my movie or show and go back to it later?**

Yes. If you stop your show and want to come back to it later, it will automatically be saved in the My Rentals folder on the main On Demand menu. You can restart or resume your movie anytime within 24 hours from the original purchase at no additional charge. Some movies will be available for 36 hours.

**How do I go to the previous On Demand screen?**

To get to the last On Demand screen, press the "Last" button on your remote.

**Can I pause, rewind, and fast-forward HTC Digital Cable On Demand programs?**

Yes. Use the arrow keys or the play, pause, rewind, and fast-forward buttons on your remote. Most shows and movies will allow you to rewind. The Fast Forward feature is disabled on some programs due to contract requirements.

**Are Parental Controls available for HTC Digital Cable On Demand?**

Yes. Any Parental Controls you have set will also work for On Demand.

**What if I am having trouble with my HTC Digital Cable On Demand?**

Due to traffic on the On Demand platform, HTC Digital Cable On Demand may be unavailable for a short period of time. Please try accessing HTC Digital Cable On Demand again in a few minutes. If you are still unable to access HTC Digital Cable On Demand, please contact our repair department at 611 from any HTC phone or at 365-2186.

**Will a disruption to my HTC Digital Cable On Demand service affect the rest of my cable service?**

No. You should be able to enjoy the rest of your cable channels without interruption.